

## CORPORATE RISK REGISTER (CRR) COVID-19

GALVmed operates a comprehensive Corporate Risk Management Framework. The highest ranking corporate risk relates to COVID-19. A detailed COVID-19 Risk Register was prepared noting & identifying key risks in 3 categories: people, project and finance noting for each risk the: mitigations, actions, by who and target dates for implementation.

**KEY RISK** 

A major public health crisis impacts on staff and partner health and productivity

## **Detailed Risks**

No.	Risk	Mitigation
People		
1.	Physical and mental wellbeing of staff is affected	<ul> <li>Establish new ways of working including regular communication</li> <li>Identify gaps/pressure points &amp; allocate resources/reprioritise as appropriate</li> </ul>
2.	Key/senior staff availability (results in increased work load, mental stress, etc.)	Establish contingency plans for key workers e.g. senior leadership and managers
3.	Staff productivity is reduced e.g. due to caring for dependents, poor internet connection & work from home set up	<ul> <li>Regular communication – line manager, team, &amp; HR</li> <li>Regular engagement by line manager to ensure adequate (re-allocated) work load</li> <li>Establish &amp; communicate clear guidelines on time off to care for dependents</li> <li>Consider financial support to e-enable &amp; support for the working environment</li> <li>Guidelines to ensure ergonomic wfh conditions</li> </ul>
4.	Company or legal/ regulatory requirements results in a reduction in working hours	<ul> <li>HR Manager/AD F&amp;CS awareness and appropriate escalation of legal/regulatory notifications</li> <li>Consider alternatives prior to reducing hours/requesting holiday utilisation</li> </ul>
5.	Insurance risk (ability to pay staff and medical risk)	Ensure continuity of external payroll service providers service     International staff – clarify medical cover with the insurance company     Self-insure where necessary     Expat staff – clarify contractual/moral responsibilities where necessary

6.	Increased risk of social unrest/law & order breakdown	<ul> <li>Chubb Travel Alert monitored by HR Manager</li> <li>Regular scouring and receipt of local intel</li> <li>Crisis Communication Plan strengthened</li> <li>COVID Crisis Management team &amp; regional teams established</li> </ul>
Opera	ational	
7.	Project delivery delay (relating to personnel, supply/procurement disruption, maintenance of asses for quick restart, etc.)	<ul> <li>Communicate with partners to identify their contingency/business continuity planning and project delivery implications</li> <li>Worst case scenario planning assuming lock down (if not already the case)</li> </ul>
8.	Travel, events & meetings disruption	Reschedule &/or explore new ways of working esp. virtual
9.	Increased cyber risk (phishing, financial risk, deceiving campaigns)	Increased vigilance by staff & partners     Regular security reminders     Increased level of staff vigilance & regular reports by IT service provider
Financial		
10.	Short/longer terms reduction in funding	Regular donor communications     Financial scenario planning
11.	Inability to pay partners, suppliers & staff	<ul> <li>Contingency planning to ensure continuity of payment and payroll activities</li> <li>Automation of payment and payroll activities strengthened</li> <li>Ensure adequate number of signatories</li> </ul>
12.	Project cost increases – unforeseen exceptional expenses	<ul> <li>Undertake an impact assessment with partners as soon as practical (timelines and financials)</li> <li>Assess full programme &amp; share with donors when appropriate</li> </ul>
13.	Delayed project expenditure reduces IDC contribution	Regular financial forecasting     Regular scenario planning (what if)     Designate IDC reserves
14.	Global financial crisis leading to bank collapse and loss of assets	<ul> <li>Ensure adherence to Investment Policy (bank rating &amp; max £5m per bank)</li> <li>Vigilant to media attention</li> </ul>